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## Webtrace



## Enhancing Your Transportation Experience



***2006***

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# Introduction

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At Knichel Logistics our goal is to offer superior customer service to our customers. In order to move towards that goal it's our intent to make it easier to do business with us. Consequently, we are happy to announce that we now have web-tracing capability. This will allow our customers to view all shipment tracing information via the Internet.

As long as we have a customer's information in our database, we will have the ability to offer this option. All that is necessary for a customer to utilize this tool is to request a Username and password. Once you have received your Username (login) and password you will be able to access this function via our website at [www.knichellogistics.com](http://www.knichellogistics.com).

This booklet is designed to explain the capabilities of this new customer offering, which will allow you to view all of your current shipment details at any time.

# How to Login

The screenshot shows a web browser window titled "ExpressTechs Web Trace Login - Microsoft® Internet Explorer". The address bar shows the URL: <http://www.expressstech.com/WebTrace/Login.aspx?ReturnUrl=%2fwebtrace%2fWebTrace.aspx>. The page features the "EXPRESS TECHNOLOGIES" logo and a "Welcome to WebTrace" message. Below the logo is a graphic of a computer monitor and keyboard. The login form includes the following fields and elements:

- Company:** A text box containing "008".
- Username:** A text box containing "XXXXXXXX".
- Password:** A text box containing "\*\*\*\*\*".
- Login:** A button labeled "Login".

Four numbered instructions are overlaid on the page, each pointing to a specific field or button:

- 1) Company is always 008
- 2) Here you will place your assigned Username. Please note this is case sensitive.
- 3) Here you will place your assigned Password. Please note this is case sensitive.
- 4) After data is entered click Login

At the bottom of the page, there is a note: "Requirements: Cookies must be enabled in your browser. Recommended screen resolution: 1024x768". The footer text reads: "LoadTech® and WebTrace® Transportation Software. Copyright © 2003 Express Technologies. All Rights Reserved".

Once you have received a Username and Password, you can access Web Trace via our website at [www.knichellogistics.com](http://www.knichellogistics.com). Once on our web site, click the Services tab, then click on Web Trace in the upper left hand part of the screen. A new window will open and the above screen will be displayed. This is where you will login to our web-trace.

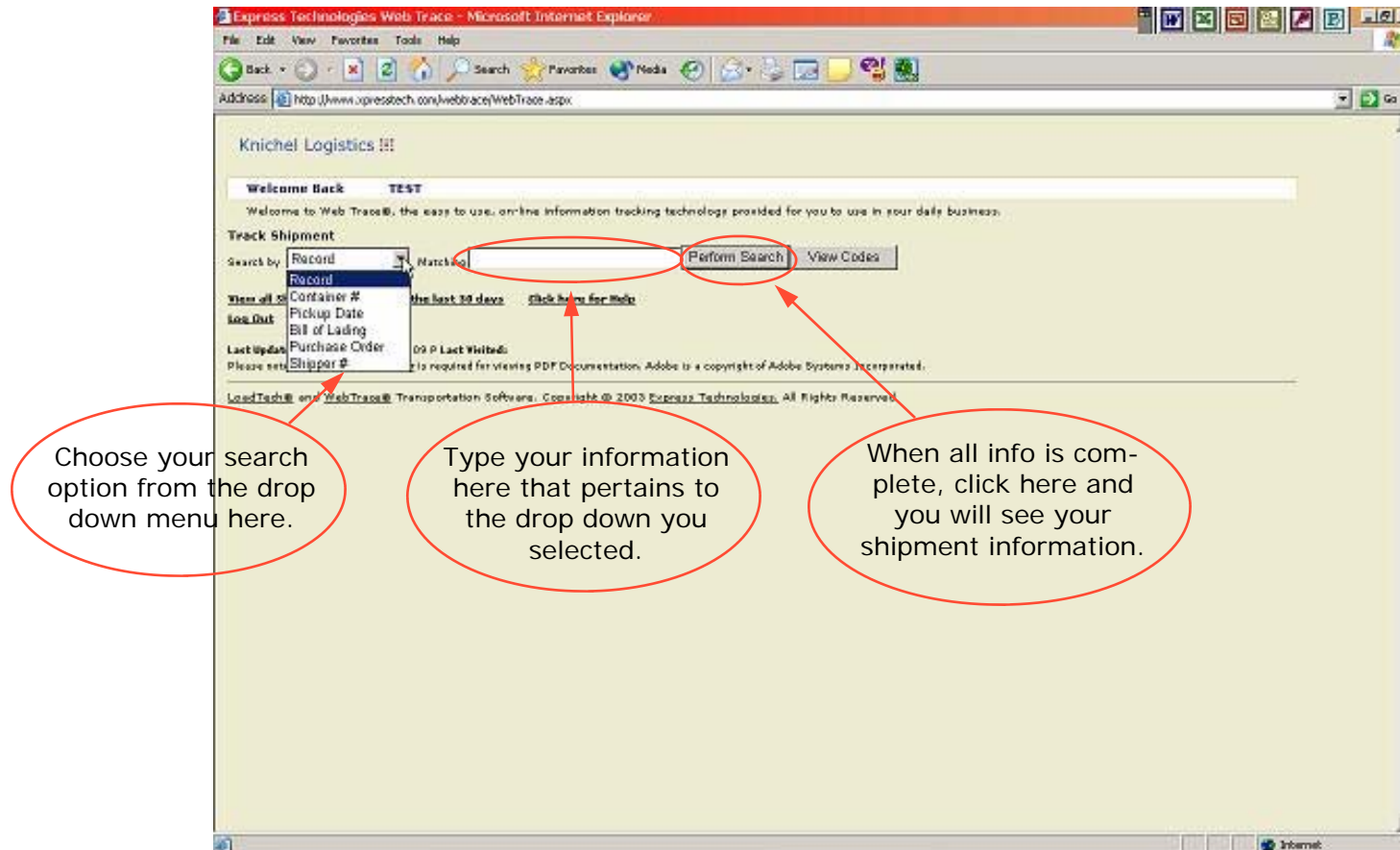
# Track Your Shipment

The screenshot shows a web browser window titled "Express Technologies Web Trace - Microsoft Internet Explorer". The address bar shows "http://www.express-tech.com/webtrace/WebTrace.aspx". The page content includes:

- Greeting: "Knichel Logistics !!!" with a callout: "Your name will be displayed here".
- Welcome message: "Welcome Back TEST" with a callout: "TEST".
- Section: "Track Shipment".
- Search form: "Search by: Record" (dropdown), "Matching" (input), "Perform Search" (button), and "View Codes" (button). A callout points to this area: "The section here is used for a single record look up by a certain criteria. This is better described on the next page."
- Link: "View all Shipment records for the last 30 days" with a callout: "Clicking here will log you out." and "Track shipment records for the past 30 days. (see page 6,7)".
- Footer: "Last Updated: 06/20/2004 12:59:09 P Last Visited: Please note: Adobe Acrobat Reader is required for viewing PDF Documentation. Adobe is a copyright of Adobe Systems Incorporated. LoadTech® and WebTrace® Transportation Software. Copyright © 2003 Express Technologies. All Rights Reserved."

This page is for reference only please go to the next page.

# Track Your Shipment Options



At this screen you can choose from different tracing options in the drop down menu. You can select record, container #, pick up date, bill of lading, purchase order or shipper #. Once selected you need to fill the next box and then click "Perform Search". This will lead you to the information for that single record.

# Page List Shipment Information

The screenshot shows a web browser window displaying a shipment tracking page. The page title is "Knichel Logistics". Below the title, there is a "Shipment Information" section with a "Track Another Shipment" link and a "View in Paged Mode" checkbox which is checked. A table of shipment records is displayed with columns: Box#, Container Profile, Container #, Shipper, Origin City, Container, City, State, and Box#. The table contains 10 rows of data. At the bottom of the table, there is a page indicator "1 2 3".

Annotations on the screenshot:

- Check this box for Page View of Shipments or Uncheck for List view of shipments as shown on page 7
- Click which ever column heading you wish to sort
- The amount of Pages of shipments that are available to view. You can view these by simply clicking on the page number.

Box#	Container Profile	Container #	Shipper	Origin City	Container	City	State	Box#
2720				Woodland	Warrs Inc - GA	Norcross	GA	2720
2719				Woodland	JFC International - IL	Hanover Park	IL	2719
2718				Woodland	JFC International - IL	Hanover Park	IL	2718
2717				Woodland	Warrs Inc - IL	Chicago	IL	2717
2571	PACU	804820		Woodland	Niccho Sushi	Charlotte	NC	2571
2570	EMPU	601516		Woodland	Shuang Har	Saint Paul	NH	2570
2508	EMBU	227260		Woodland	JFC International - IL	Hanover Park	IL	2508
2507	PATU	440917		Woodland	JFC International - IL	Hanover Park	IL	2507
2506	PATU	541224		Woodland	JFC International - IL	Hanover Park	IL	2506
2505	APCU	526298		Woodland	JFC International - IL	Hanover Park	IL	2505

On Page 4, if you chose "View all Shipment Records for the Last 30 Days" you would be directed to this page. If you have more than 10 shipments for the last 30 days the numbers of pages e.g. 1,2,3 will be listed at the bottom of the page. You can view each page of shipments by clicking on these. If you prefer you can view all shipments in one list, as illustrated on page 7. In order to sort data in a column you can click or double-click on the heading and the data will be sorted in ascending or descending or-

# Full List Shipment Information

Notice box is unchecked and now you have a full list view of all shipments.

Click on the word "Details" to see all the information that pertains to your shipment.

	Prod#	Container Prefix	Container #	Shipper	Origin City	Origin State	City	State	Prod#
<a href="#">Details</a>	2720				Woodland		Florence	GA	2720
<a href="#">Details</a>	2719				Woodland		Hanover Park	IL	2719
<a href="#">Details</a>	2718				Woodland		Hanover Park	IL	2718
<a href="#">Details</a>	2717				Woodland		Chicago	IL	2717
<a href="#">Details</a>	2871	PACU	884830		Woodland		Charlotte	NC	2871
<a href="#">Details</a>	2870	EMPU	681516		Woodland		Saint Paul	MI	2870
<a href="#">Details</a>	2868	EMPU	237360		Woodland		Hanover Park	IL	2868
<a href="#">Details</a>	2867	PATU	440817		Woodland		Hanover Park	IL	2867
<a href="#">Details</a>	2866	PATU	841224		Woodland		Hanover Park	IL	2866
<a href="#">Details</a>	2865	APCU	836288		Woodland		Hanover Park	IL	2865
<a href="#">Details</a>	2464	APLU	489196		Woodland		Brooklyn	NY	2464
<a href="#">Details</a>	2463	PATU	663901		Woodland		Brooklyn	NY	2463
<a href="#">Details</a>	2462	PACU	883131		Woodland		Brooklyn	NY	2462
<a href="#">Details</a>	2454	EMPU	288417		Woodland		Brooklyn	NY	2454
<a href="#">Details</a>	2419				Woodland		Beaverton	OR	2419
<a href="#">Details</a>	2366				Woodland		Tacoma	WA	2366
<a href="#">Details</a>	2257	STXU	239779		Woodland		Hanover Park	IL	2257
<a href="#">Details</a>	2216	PACU	884414		Woodland		Brooklyn	NY	2216
<a href="#">Details</a>	2215	APLU	491423		Woodland		Hanover Park	IL	2215
<a href="#">Details</a>	2179	EMPU	637625		Woodland		Hanover Park	IL	2179
<a href="#">Details</a>	2174	PATU	843844		Woodland		Hanover Park	IL	2174
<a href="#">Details</a>	2173	PATU	843716		Woodland		Brooklyn	NY	2173
<a href="#">Details</a>	2172	STXU	339665		Woodland		Brooklyn	NY	2172
<a href="#">Details</a>	2098	APLU	489423		Woodland		Chicago	IL	2098

This view allows you to see all of your recent shipments by scrolling down the page. You can sort by Pro#, Container Prefix, Container #, Shipper, Shipper City, Consignee, Consignee City, or Consignee State. In order to initiate a sort all that is necessary is to click on the header for that particular column. In order to view all of the details of that shipment just click on the details tab for the shipment you are interested in reviewing.

# Shipment Details

Knichel Logistics !!!

Shipment Details

[Return to Shipment Data](#)   [Track Another Shipment](#)

Ref #	2463
Picked	10/12/2004
Delivered	
Client Ref #	
BOL	
Picked Release	1427124
PO	0036938

Shipper		Consignee	
Acme Areal Company 123 Looney Tune Drive Woodland, CA 95776 555-555-1234		Wile E. Fabrications 11th Street, Warehouse B Brooklyn, NY 11237 555-555-5678	

Trace Date	Check Time	Location	State	Date	Loc. Time	Event	Destination	Dest. State	ETA Date	Reporting RR	Ref #
10/19/2004	06:58	GLOO	IL	10/19/2004	01:44	Arrival	APINY	NI	10/19/2004	UP	2463
10/16/2004	09:50	RAWLINS	NY	10/16/2004	02:00	Packing	APINY	NI	10/19/2004	UP	2463
10/15/2004	06:51	ELKO	NV	10/14/2004	21:28	Packing	APINY	NI	10/19/2004	UP	2463
10/15/2004	15:27	OGDEN	UT	10/15/2004	12:14	Packing	APINY	NI	10/19/2004	UP	2463
10/14/2004	06:59	STOCKTON	CA	10/14/2004	01:24	Packing	APINY	NI	10/19/2004	UP	2463
10/14/2004	09:00	OROVILLE	CA	10/14/2004	05:26	Packing	APINY	NI	10/19/2004	UP	2463
10/14/2004	17:26	PORTOLA	CA	10/14/2004	12:05	Packing	APINY	NI	10/19/2004	UP	2463
10/13/2004	14:52	LATHROP	CA	10/13/2004	09:56	Legate	APINY	NI	10/19/2004	UP	2463

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This page shows the shipment details for a particular shipment. All of the tracing information in our system for that shipment is displayed here with the latest information appearing at the top of the page.

# Closing & Notes

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We hope this guide has helped you understand how to make the Web Trace option work for you. If you have any questions, please do not hesitate to call me:

Keith Eichler  
Director of MIS  
**Ph** 724-449-3300 ext. 235  
**Fx** 724-449-3310  
**Email** — keichler@knichellogistics.com

*As a suggestion to help you remember, place your user ID, password, and any other notes pertaining to Web Trace in the section below.*

Notes:

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